

QUESTIONNAIRE FOR UKRAINIAN STUDENTS: The Experience of Ukrainian Students in the EU University System



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This survey contains 25 questions.

There are 24 questions in this survey.

Context and Purpose

This questionnaire is part of the activities of the European project **EIUS – European Inclusion of Ukrainian Students (2023–2026)**, funded by the Erasmus+ programme and implemented in partnership by universities from Slovakia, Poland, Romania, and Ukraine. The main goal of the project is to support the inclusion of Ukrainian students in the European university environment through the systematic collection and analysis of their experiences.

The instrument focuses on identifying the level of academic, social, and emotional inclusion of Ukrainian students at Matej Bel University. The collected data will contribute to the development of recommendations, best practices, and institutional policies aimed at creating a safe, inclusive, and sustainable environment.

The questionnaire is anonymous and will take you approximately 15 minutes to complete. If you have any questions related to the research, please contact us at: [tanase.tasente@365.univ-](mailto:tanase.tasente@365.univ-ovidius.ro)

Academic Adaptation

1 *

Please choose the appropriate response for each item:

	1	2	3	4	5
I feel comfortable with the teaching style at the host university.	☐	☐	☐	☐	☐
I am able to understand the course requirements without major difficulty.	☐	☐	☐	☐	☐
The pace of the programme is suitable for me.	☐	☐	☐	☐	☐
I have learned to use the available academic resources (library, platforms, tutorials) effectively.	☐	☐	☐	☐	☐
I can communicate effectively with the professors, even in the foreign language of instruction.	☐	☐	☐	☐	☐

Instructions: Please indicate the extent to which you agree with each statement, where:
1 = Strongly disagree | 2 = Partially Disagree | 3 = Neither agree nor disagree | 4 = Partially Agree | 5 = Strongly agree

Social and Cultural Integration

2 *

Please choose the appropriate response for each item:

	1	2	3	4	5
I have developed positive relationships with colleagues from other countries.	☐	☐	☐	☐	☐
I frequently participate in social or cultural activities organized by the university.	☐	☐	☐	☐	☐
I feel accepted and respected within the local university community.	☐	☐	☐	☐	☐
I have gained a better understanding of the customs and culture of the host country.	☐	☐	☐	☐	☐
I feel included in group activities and joint projects.	☐	☐	☐	☐	☐

Instructions: Please indicate the extent to which you agree with each statement, where:
1 = Strongly disagree | 2 = Partially Disagree | 3 = Neither agree nor disagree | 4 = Partially Agree | 5 = Strongly agree

Perceived Institutional Support

3 *

Please choose the appropriate response for each item:

	1	2	3	4	5
I was provided with clear information about the administrative steps required for integration.	☐	☐	☐	☐	☐
I had access to psychological or educational counselling when I needed it.	☐	☐	☐	☐	☐
The university has been responsive to my questions and difficulties.	☐	☐	☐	☐	☐
I received support with legal or logistical matters (accommodation, documents, scholarships).	☐	☐	☐	☐	☐
I feel supported by the university’s administrative staff.	☐	☐	☐	☐	☐

Instructions: Please indicate the extent to which you agree with each statement, where:
1 = Strongly disagree | 2 = Partially Disagree | 3 = Neither agree nor disagree | 4 = Partially Agree | 5 = Strongly agree

Emotional Well-being and Psychological Safety

4 *

Please choose the appropriate response for each item:

	1	2	3	4	5
I feel safe in the university environment and in the university where i study	☐	☐	☐	☐	☐
I have a good balance between my studies and personal life.	☐	☐	☐	☐	☐
I have resources or people I can turn to when I feel stressed or anxious.	☐	☐	☐	☐	☐
I feel heard and understood when I express emotional difficulties.	☐	☐	☐	☐	☐
I am able to cope with the changes and uncertainties related to my life in exile.	☐	☐	☐	☐	☐

Instructions: Please indicate the extent to which you agree with each statement, where:
1 = Strongly disagree | 2 = Partially Disagree | 3 = Neither agree nor disagree | 4 = Partially Agree | 5 = Strongly agree

Autonomy and Career Planning

5 *

Please choose the appropriate response for each item:

	1	2	3	4	5
I feel capable of setting clear goals for my future.	☐	☐	☐	☐	☐
The university contributes to my professional development.	☐	☐	☐	☐	☐
I know my strengths and how to leverage them academically and professionally.	☐	☐	☐	☐	☐
I am motivated to find a job in the country where I am studying	☐	☐	☐	☐	☐
I am confident in my ability to make the right decisions for my career.	☐	☐	☐	☐	☐

Instructions: Please indicate the extent to which you agree with each statement, where:
1 = Strongly disagree | 2 = Partially Disagree | 3 = Neither agree nor disagree | 4 = Partially Agree | 5 = Strongly agree

Language Barrier and Communicative Competence

6 *

Please choose the appropriate response for each item:

	1	2	3	4	5
I can understand course content without constantly relying on translation or external assistance.	☐	☐	☐	☐	☐
I express myself confidently in the language of instruction, even in formal contexts.	☐	☐	☐	☐	☐
I communicate effectively in writing (emails, essays, reports) with professors and colleagues.	☐	☐	☐	☐	☐
I feel comfortable asking questions or participating in discussions during classes.	☐	☐	☐	☐	☐
The language of instruction is no longer a major obstacle in my academic journey.	☐	☐	☐	☐	☐

Instructions: Please indicate the extent to which you agree with each statement, where:
1 = Strongly disagree | 2 = Partially Disagree | 3 = Neither agree nor disagree | 4 = Partially Agree | 5 = Strongly agree

Perception of Fairness and Inclusion

7 *

Please choose the appropriate response for each item:

	1	2	3	4	5
I have been treated with respect, regardless of my nationality.	☐	☐	☐	☐	☐
My access to university resources and opportunities has been equal to that of other students.	☐	☐	☐	☐	☐
I have felt that my opinion is heard and valued during group activities.	☐	☐	☐	☐	☐
I have not experienced exclusion or discrimination in the university environment.	☐	☐	☐	☐	☐
I feel represented and accepted as part of the university community.	☐	☐	☐	☐	☐

Instructions: Please indicate the extent to which you agree with each statement, where:
1 = Strongly disagree | 2 = Partially Disagree | 3 = Neither agree nor disagree | 4 = Partially Agree | 5 = Strongly agree

Long-Term Socio-Professional Integration

8 *

Please choose the appropriate response for each item:

	1	2	3	4	5
I believe my academic experience in the EU increases my chances of employment.	☐	☐	☐	☐	☐
I feel informed about career opportunities in the host country.	☐	☐	☐	☐	☐
I am interested in staying in the EU to continue my studies or work.	☐	☐	☐	☐	☐
I am confident that I will find a job relevant to my qualifications.	☐	☐	☐	☐	☐
I have a clear plan regarding the steps for professional integration after graduation.	☐	☐	☐	☐	☐

Instructions: Please indicate the extent to which you agree with each statement, where:
1 = Strongly disagree | 2 = Disagree | 3 = Neither agree nor disagree | 4 = Agree | 5 = Strongly agree

Main challenges

9 What are the main challenges you have encountered during your studies in the host country or at the host university (if any)? *

Select all that apply
Please choose **all** that apply:

- ☐ Language barrier
- ☐ Differences in academic background
- ☐ Emotional instability or personal trauma
- ☐ Cultural misunderstandings
- ☐ Administrative difficulties
- ☐ Problems with peers or other students
- ☐ No specific challenges observed
- ☐ Other:

Open-end question

10 Do you have any other suggestions, observations, or experiences you would like to share regarding the integration of Ukrainian students into the host university? *

Please write your answer here:

11 What can be done to improve collaboration and mutual understanding between local students and Ukrainian students? *

Please write your answer here:

Demographic Data

12 Gender *

Choose one of the following answers

Please choose **only one** of the following:

☐ Male

☐ Female

☐ Other gender

13 Do you feel safe and comfortable in your current accommodation? *

Choose one of the following answers

Please choose **only one** of the following:

☐ Yes

☐ No

14 Age *

Only an integer value may be entered in this field.
Please write your answer here:

years

15 In which level of study are you currently enrolled in? *

Choose one of the following answers
Please choose **only one** of the following:

- ☐ Bachelor degree
- ☐ Master degree
- ☐ PhD. student

16 Which semester are you currently in within your studies? *

Choose one of the following answers
Please choose **only one** of the following:

- ☐ 1
- ☐ 2
- ☐ 3
- ☐ 4
- ☐ 5
- ☐ 6
- ☐ More than 6

17 What domain of studies are you currently enrolled in? *

Choose one of the following answers
Please choose **only one** of the following:

- ☐ Social Sciences / Humanities
- ☐ Natural Sciences
- ☐ Engineering
- ☐ Economics / Business
- ☐ Law
- ☐ Arts
- ☐ Education
- ☐ Languages and Communication

☐ Other

18 What type of study program are you enrolled in? *

Choose one of the following answers

Please choose **only one** of the following:

- ☐ Full-time study program
- ☐ Part-time study program

19 Have you come to this country directly as a result of the war? *

Choose one of the following answers

Please choose **only one** of the following:

- ☐ Yes, I came directly because of the war.
- ☐ No, I was already here for studies / I was already living here.
- ☐ No, I came for other reasons (e.g., academic, family-related).

20 Do you receive a scholarship or other type of financial support? *

Choose one of the following answers

Please choose **only one** of the following:

- ☐ Yes
- ☐ No

21 Do you intend to stay in this country after completing your studies? *

Choose one of the following answers

Please choose **only one** of the following:

- ☐ Yes
- ☐ No
- ☐ Not sure

22 Have you participated in university-organized support activities for Ukrainian students? *

Choose one of the following answers

Please choose **only one** of the following:

- ☐ Yes
- ☐ No

23 Kindly specify which one:. *

Only answer this question if the following conditions are met:
Answer was 'Yes' at question ' [G09Q20]' (Have you participated in university-organized support activities for Ukrainian students?)

Please write your answer here:

24 What is your current type of accommodation during your studies in the host country? *

Choose one of the following answers
Please choose **only one** of the following:

- ☐ In a university dormitory / student residence
- ☐ In a rented apartment or house (alone or with roommates)
- ☐ In accommodation provided by a host family
- ☐ In accommodation shared with family members
- ☐ In my own apartment or house
- ☐ Temporary or emergency accommodation (e.g., shelter, accommodation provided by NGOs)
- ☐ Other